

SendLayer Documentation

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Managing SMTP Credentials



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Do you need to access your SendLayer SMTP credentials?

These details are required to connect your site or app to SendLayer and send emails over Simple Mail Transfer Protocol (SMTP) for improved deliverability and reliability.

In this tutorial, we'll show you how to access your SMTP credentials in SendLayer.

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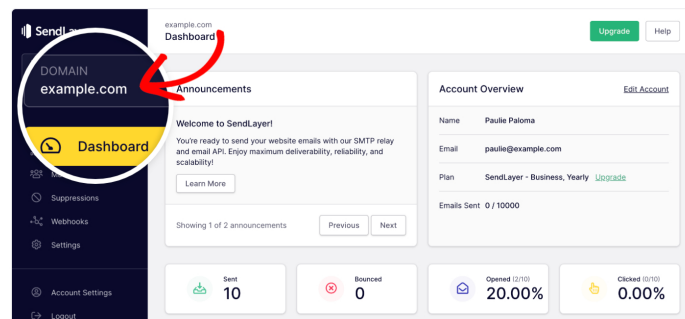
Need Help?

Before getting started, be sure to:

✓ [Authorize your domain](#)

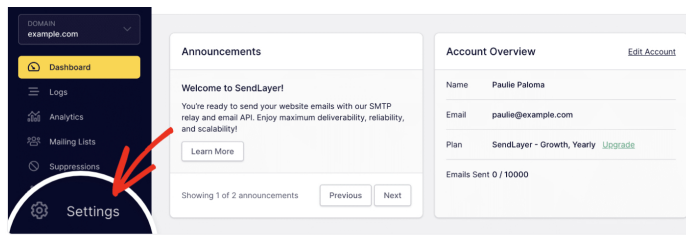
Viewing SMTP Credentials

To see your existing [SMTP](#) credentials, [log in to your SendLayer dashboard](#). Make sure the right domain is selected from the dropdown in the top left corner of the screen.

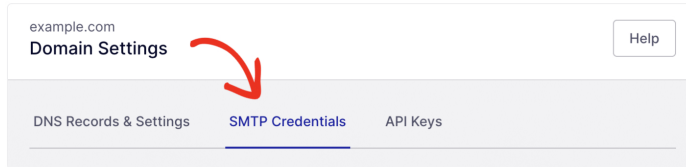


Need Help?

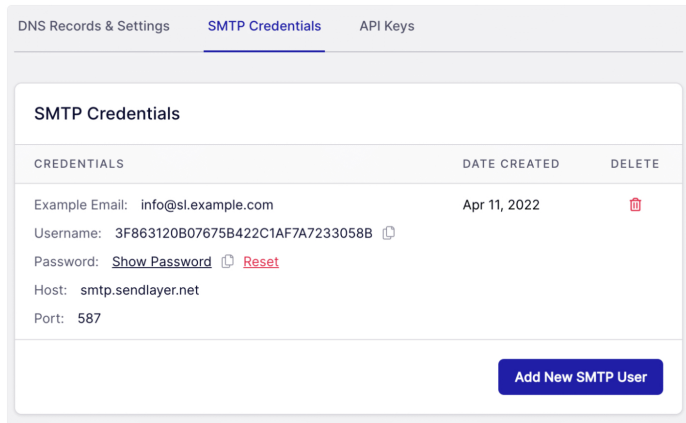
Then click on **Settings** in the navigation menu.



On the next screen, click on the **SMTP Credentials** tab.

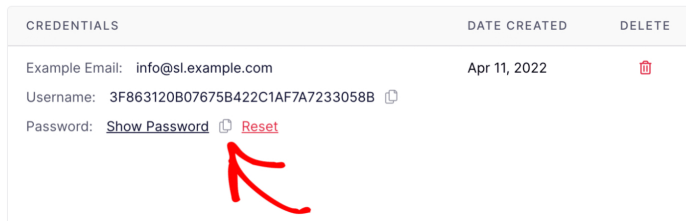


SendLayer automatically creates SMTP credentials for your site when you [authorize your domain](#). Here you'll see a list of all existing SMTP credentials for your domain.

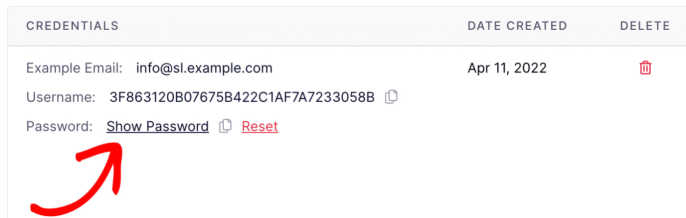


Viewing Your SMTP Password

Your SMTP password is hidden for security purposes. You can copy it without revealing it by clicking on the **copy** icon to the right of it.

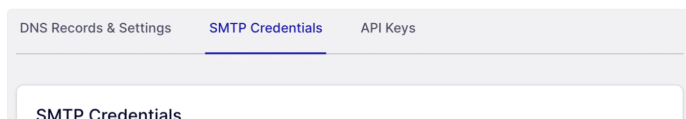


However, if for some reason you want to view your SMTP password, just click on **Show Password** for the relevant credentials.



Creating SMTP Credentials

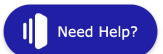
If you need to create new SMTP credentials, just click on the **Add New SMTP User** button on the SMTP Credentials page.



CREDENTIALS	DATE CREATED	DELETE
Example Email: info@sl.example.com Username: 3F863120B07675B422C1AF7A7233058B ⓘ Password: Show Password ⓘ Reset Host: smtp.sendlayer.net Port: 587	Apr 11, 2022	
<div> Add New SMTP User </div>		

A new set of credentials will be generated and added to the list. You can differentiate them by looking at the unique username SendLayer generates.

New SMTP user is added.		
CREDENTIALS	DATE CREATED	DELETE
Example Email: info@sl.example.com Username: 3F863120B07675B422C1AF7A7233058B ⓘ Password: Show Password ⓘ Reset Host: smtp.sendlayer.net Port: 587	Apr 11, 2022	
Example Email: info@sl.example.com Username: 70ACDED56150A4DA853A7B53DF6C67C3 ⓘ Password: Show Password ⓘ Reset Host: smtp.sendlayer.net Port: 587	Apr 11, 2022	
<div> Add New SMTP User </div>		



Resetting Your SMTP Password

If you need to reset your SMTP password, click on the **Reset** link for the relevant credentials.

CREDENTIALS	DATE CREATED	DELETE
Example Email: info@sl.example.com Username: 3F863120B07675B422C1AF7A7233058B ⓘ Password: Show Password ⓘ Reset Host: smtp.sendlayer.net Port: 587	Apr 11, 2022	



You'll then see a popup message asking if you're sure you want to reset the password for this SMTP user. Click on **OK** to proceed.

CREDEN

DATE

Example

Userna

Passwo

Host:

Felt

Reset SMTP Password

Are you sure you want to reset password for this SMTP user?

[Cancel](#)
[OK](#)

The password will regenerate automatically.

Deleting SMTP Credentials

To permanently delete a set of SMTP credentials, click on the **trash** icon for the relevant credentials on the SMTP Credentials page.

CREDENTIALS	DATE CREATED	DELETE
Example Email: info@sl.example.com	Apr 11, 2022	

example email: info@si.example.com

Apr 11, 2022

Username: 3F863120B07675B422C1AF7A7233058B

Password: [Show Password](#) [Reset](#)

Host: smtp.sendlayer.net

Port: 587



 Need Help?

You'll see a popup message asking if you're sure you want to delete this SMTP user. Click on **OK** to proceed.

Delete SMTP User

Are you sure you want to delete this SMTP user?


[Cancel](#)

OK

Note: Once you've deleted SMTP credentials from your SendLayer account, any site or app using those credentials to connect to our SMTP server will need to be reconnected. See our tutorial on [connecting your site to SMTP](#) for instructions.

That's it! Now you know how to manage your SMTP credentials in SendLayer.

Next, would you like to learn about your SendLayer API keys? Check out our tutorial on [managing API keys](#) for more information.

 Need Help?




Still stuck? [How can we help?](#)

Last Updated on Apr 11, 2022

Solve Your Email Delivery Problems

Reliably send your emails with the most powerful SMTP and email delivery platform.

Get Started with SendLayer Today

 200 Free Emails  Easy Setup  5 Star Support

 Works seamlessly with 1000+ platforms

 100% Secure and GDPR Compliant

 Trusted by customers in 150+ countries

About SendLayer

SendLayer is a transactional email service that helps you improve your email deliverability. Our powerful email delivery system lets you send transactional emails quickly and reliably.



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