

# SendLayer Documentation

Documentation, Reference Materials, and Tutorials for SendLayer

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## Editing Domain Settings



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**REVIEWED** By **Claire Broadley**  
Content Manager

### Would you like to edit your sending domain's settings in SendLayer?

We provide several options for your domains so that you can get the most out of our platform.

In this tutorial, we'll show you how to access and change settings for your domains.

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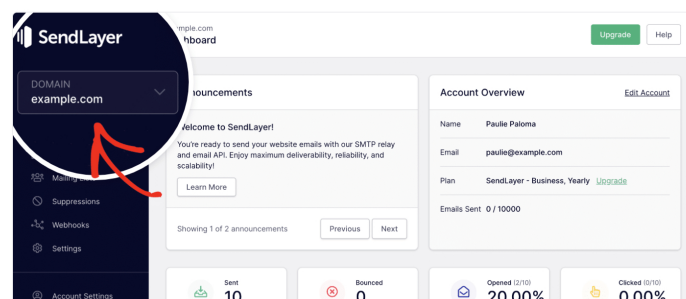
Before getting started, be sure to:

- ✓ [Authorize your domain](#)
- ✓ [Connect your site to SendLayer](#)

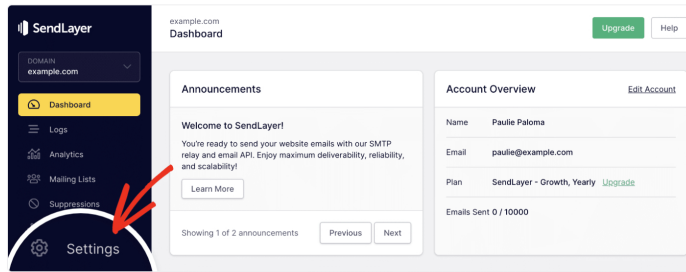
## Opening Your Domain's Settings

To access your domain settings, first [log in to your SendLayer dashboard](#). Then make sure the correct domain is selected from the dropdown in the top left corner.

 [Need Help?](#)



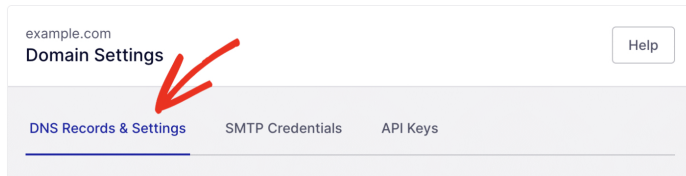
Next, click on **Settings** in the navigation menu on the left side of the screen.



**Note:** Be sure to select **Settings** and not **Account Settings**. These two areas contain different options.

## Editing DNS Records & Settings

When you open your Settings page, you should automatically be directed to the **DNS Records & Settings** tab.



Make sure you're in this section before you check out the options described below.

### Verifying DNS Settings

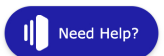
The first section in your domain settings shows your DNS records. You should have already [added these to your domain's DNS settings](#) when you authorized it after creating your account.

DNS Records					Verify DNS Settings
STATUS	TYPE	HOSTNAME	VALUE	TTL	
✓	CNAME	sl.example.com ⓘ	sl.m2.sendlayer.net ⓘ	5 Minutes	
✓	CNAME	_dmarc.sl.example.com ⓘ	_dmarc.m2.sendlayer.net ⓘ	5 Minutes	
✓	CNAME	sl_domainkey.example.com ⓘ	sl_domainkey.m2.sendlayer.net ⓘ	5 Minutes	
✓	CNAME	track.sl.example.com ⓘ	track.m2.sendlayer.net ⓘ	5 Minutes	
✓	TXT	Nb5ncaNlvf.sl.example.com ⓘ	Z0h4NUSYbCs1Uy94MEtNQmV3T DZZQnNtWY3SkFXTkRobmJzVkl 2bXQ0TT0= ⓘ	5 Minutes	



If you need to add your DNS records again, you can access all the information you need to copy into your DNS settings in the table provided here. Also, if you want SendLayer to check your domain for these records, just click the **Verify DNS Settings** button.

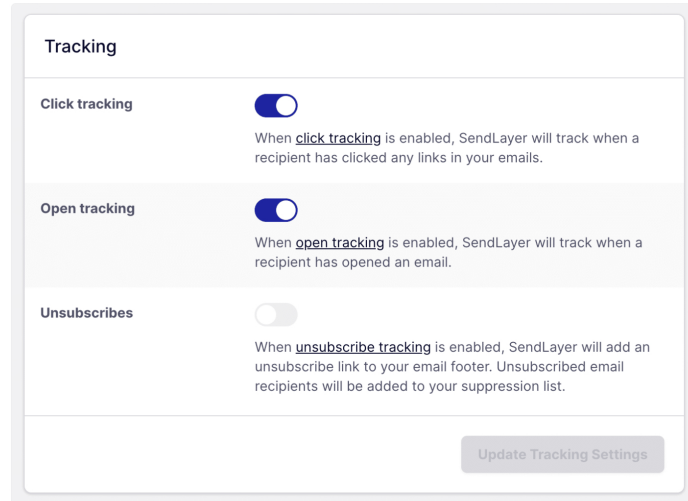
DNS Records					Verify DNS Settings
STATUS	TYPE	HOSTNAME	VALUE	TTL	
✓	CNAME	sl.example.com ⓘ	sl.m2.sendlayer.net ⓘ	5 Minutes	
✓	CNAME	_dmarc.sl.example.com ⓘ	_dmarc.m2.sendlayer.net ⓘ	5 Minutes	
✓	CNAME	sl_domainkey.example.com ⓘ	sl_domainkey.m2.sendlayer.net ⓘ	5 Minutes	
✓	CNAME	track.sl.example.com ⓘ	track.m2.sendlayer.net ⓘ	5 Minutes	
✓	TXT	Nb5ncaNlvf.sl.example.com ⓘ	Z0h4NUSYbCs1Uy94MEtNQmV3T DZZQnNtWY3SkFXTkRobmJzVkl 2bXQ0TT0= ⓘ	5 Minutes	



This will let you know if your domain has been properly authorized and your DNS settings have propagated.

## Enabling Tracking

SendLayer includes several features that enable you to track user behavior. You can turn these options on or off from the Settings screen by clicking on the toggles.



The screenshot shows the 'Tracking' settings section. It contains three toggle switches, all of which are currently turned off (grey). The first toggle is 'Click tracking', the second is 'Open tracking', and the third is 'Unsubscribes'. Each toggle has a descriptive text block below it explaining its function. At the bottom right of the settings area, there is a button labeled 'Update Tracking Settings'. To the right of the settings panel, there is a blue button with a white icon and the text 'Need Help?'.

**Tracking**

**Click tracking** ☐ When [click tracking](#) is enabled, SendLayer will track when a recipient has clicked any links in your emails.

**Open tracking** ☐ When [open tracking](#) is enabled, SendLayer will track when a recipient has opened an email.

**Unsubscribes** ☐ When [unsubscribe tracking](#) is enabled, SendLayer will add an unsubscribe link to your email footer. Unsubscribed email recipients will be added to your suppression list.

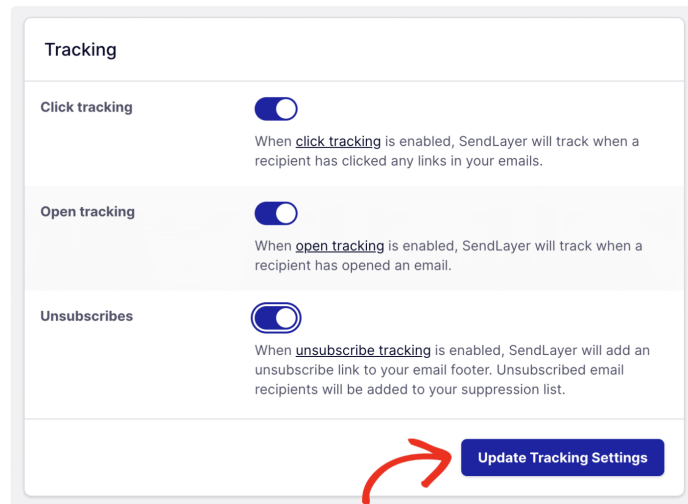
[Update Tracking Settings](#)

[Need Help?](#)

The tracking features include:

- ✓ **Click tracking:** If your emails include links, click tracking will let you know if recipients are clicking on them. You can keep track of your click-through rate in your [SendLayer Analytics](#).
- ✓ **Open tracking:** This option will track how many recipients open the emails you send them. Your open rate is also included in your [SendLayer Analytics](#).
- ✓ **Unsubscribes:** Turning on this option will add an “unsubscribe” link to all of the emails you send through SendLayer. Recipients who unsubscribe from your emails using this link will automatically be added to your [suppression list](#) and will no longer receive emails from you.

If you make any changes to your tracking settings, be sure to click on the **Update Tracking Settings** button that appears at the bottom of this section.



This screenshot is similar to the previous one, but the 'Unsubscribes' toggle switch is now turned on (blue). A red curved arrow points from the bottom right of the settings area towards the 'Update Tracking Settings' button. The 'Need Help?' button remains on the right.

**Tracking**

**Click tracking** ☐ When [click tracking](#) is enabled, SendLayer will track when a recipient has clicked any links in your emails.

**Open tracking** ☐ When [open tracking](#) is enabled, SendLayer will track when a recipient has opened an email.

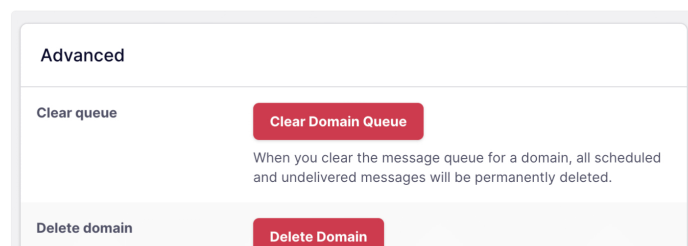
**Unsubscribes** ☒ When [unsubscribe tracking](#) is enabled, SendLayer will add an unsubscribe link to your email footer. Unsubscribed email recipients will be added to your suppression list.

[Update Tracking Settings](#)

[Need Help?](#)

## Configuring Advanced Domain Settings

There are two advanced domain settings on this screen as well.



The screenshot shows the 'Advanced' settings section. It contains two buttons: 'Clear Domain Queue' and 'Delete Domain'. Below the 'Clear Domain Queue' button is a descriptive text block. The 'Delete Domain' button is at the bottom of the section.

**Advanced**

**Clear queue** [Clear Domain Queue](#) When you clear the message queue for a domain, all scheduled and undelivered messages will be permanently deleted.

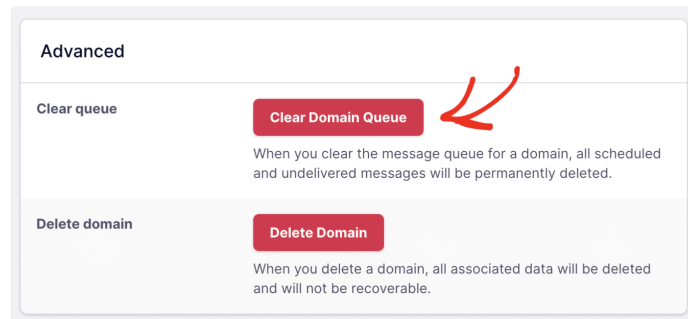
**Delete domain** [Delete Domain](#)

When you delete a domain, all associated data will be deleted and will not be recoverable.

Need Help?

The **Clear queue** option will delete any scheduled and undelivered emails waiting to be sent. This includes messages that have failed and are waiting to be resent, as well as any messages you've scheduled to go out to your mailing lists.

Click on the **Clear Domain Queue** button to erase these messages.



**Advanced**

**Clear queue**

**Clear Domain Queue**

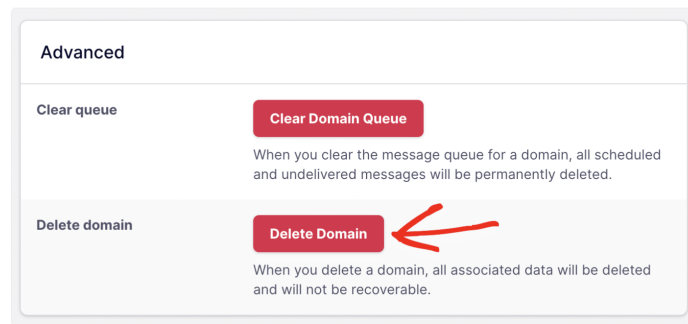
When you clear the message queue for a domain, all scheduled and undelivered messages will be permanently deleted.

**Delete domain**

**Delete Domain**

When you delete a domain, all associated data will be deleted and will not be recoverable.

The other advanced setting on this screen enables you to delete your domain from your SendLayer account. All you have to do is click the **Delete Domain** button.



**Advanced**

**Clear queue**

**Clear Domain Queue**

When you clear the message queue for a domain, all scheduled and undelivered messages will be permanently deleted.

**Delete domain**

**Delete Domain**

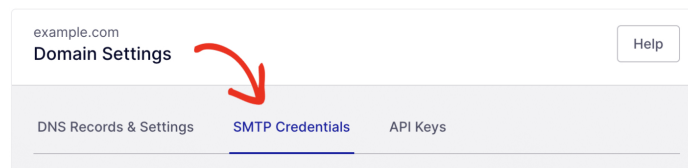
When you delete a domain, all associated data will be deleted and will not be recoverable.

Need Help?

**Note:** Deleting your domain cannot be undone and there is no way to recover the data associated with the domain once it's deleted. Be sure you no longer need any of the information associated with the domain before you delete it from your account.

## SMTP Credentials

The second tab in the Settings area will take you to your SMTP credentials.



example.com

**Domain Settings**

Help

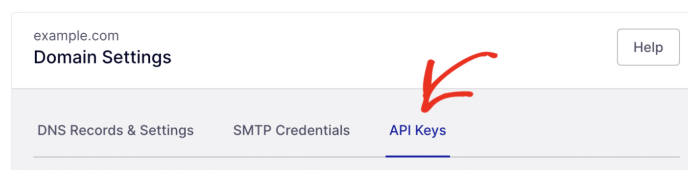
DNS Records & Settings **SMTP Credentials** API Keys

For more details on the options here, see our guide to [managing your SMTP credentials in SendLayer](#).

Need Help?

## API Keys

The last tab on the Settings screen is for your API keys.



example.com

**Domain Settings**

Help

DNS Records & Settings SMTP Credentials **API Keys**

To learn more about how to use, create, and delete API keys, see our [documentation](#)

on [managing SendLayer API keys](#).

**That's it! Now you know how to edit your domain settings in SendLayer.**

Next, would you like to learn about the SMTP Credentials and API Keys tabs in your settings? Check out our tutorials on managing [SMTP credentials](#) and [API Keys](#) for more information.

Still stuck? [How can we help?](#)




Last Updated on Jun 30, 2022

 **Need Help?**

## Solve Your Email Delivery Problems

Reliably send your emails with the most powerful SMTP and email delivery platform.

**Get Started with SendLayer Today**

 200 Free Emails  Easy Setup  5 Star Support

 **Works seamlessly with 1000+ platforms**

 **100% Secure and GDPR Compliant**

 **Trusted by customers in 150+ countries**

### About SendLayer

SendLayer is a transactional email service that helps you improve your email deliverability. Our powerful email delivery system lets you send transactional emails quickly and reliably.



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